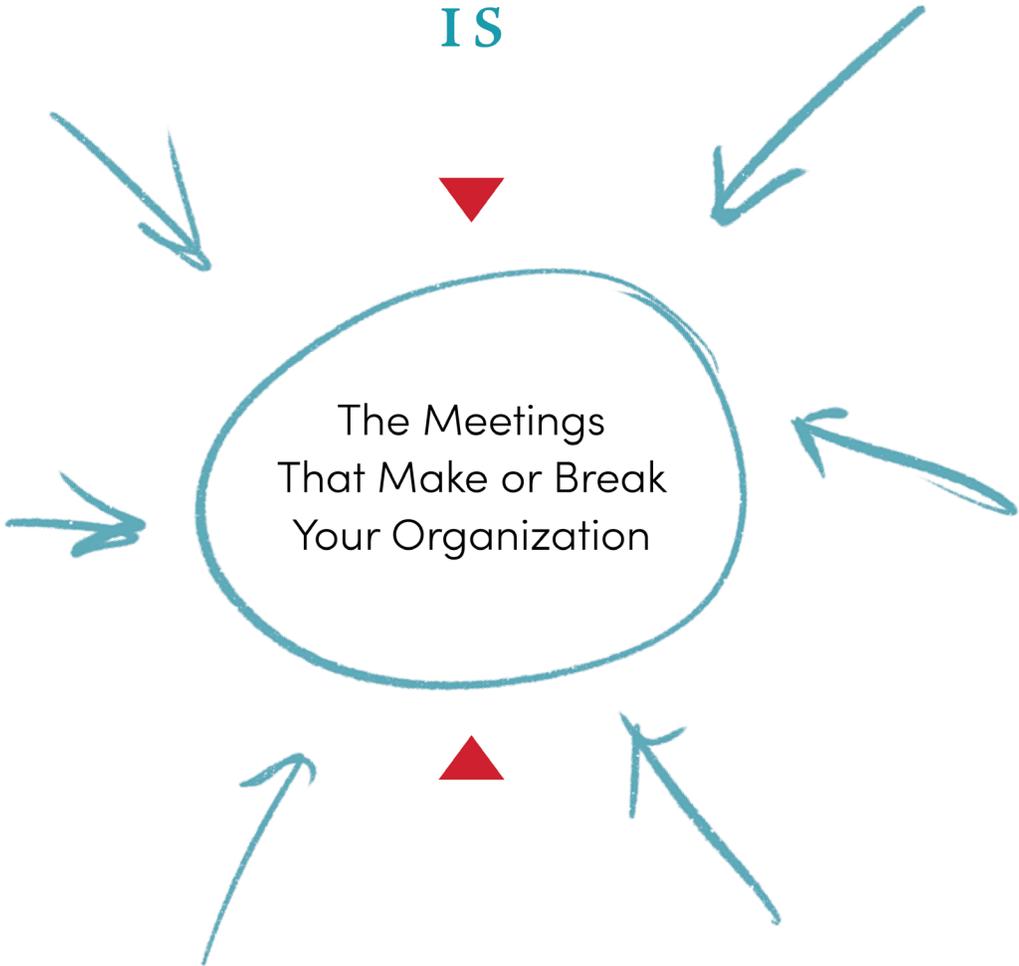


Business Book Club Discussion Guide

WHERE THE

Action

IS



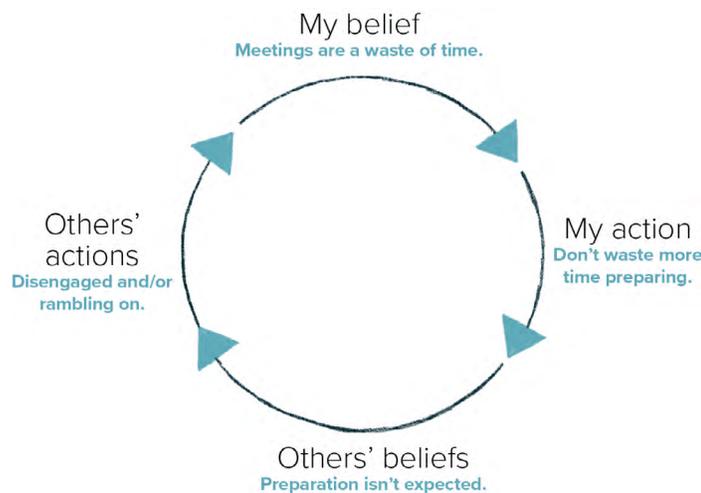
J. Elise Keith

Business Book Clubs are Where the Action Is!

Tip: While reviewers find *Where the Action Is* an easy and enjoyable read, it is longer than the typical book club selection. Never fear! Part 4 of the book discusses different types of meetings and is designed to be used as a reference guide. Group members who choose to skim Part 4 (pages 202-362) can still participate in an engaging discussion

Discussion Questions

1. Have you worked with groups that seem to be caught in the Bad Meetings Doom Loop (below)? What did you experience that suggests negative beliefs about meetings could be a problem?



2. Are there other negative belief cycles, or doom loops, in which you or your team may be stuck?
3. The book follows the story of Pacific Bold as they work to improve their meetings. In what ways is your team like Pacific Bold? In what ways are your meeting challenges different?



4. Part 2: *Mastering the Work in Meetings* describes six Core Competencies (page 59) and five Game Changers (page 126) that lead to effective meetings. Which of these should your group focus on improving first? Do any of these practices feel like a poor fit for your team?
5. Which of the Five Steps to Improving Engagement in Meetings (page 98) seem most challenging?
6. Part 3 includes several stories about meetings in high-performing teams. Which story stuck with you the most? Why?
7. Of the 16 types of meetings described in Part 4, which one is your favorite? What do you like about it?

